PRACTICAL INFORMATION

VENUE
The 5th Global Forum will take place at the Taj Diplomatic Enclave Hotel in New Delhi, India. The Taj Diplomatic Enclave is located in the Diplomatic Enclave, near the seat of government, the business district, and only 9.2kms (approximately 20 minutes depending on traffic) from Indira Ghandi International Airport.

ATTIRE FOR THE FORUM AND IN INDIA
Suggested attire for the 5th Global Forum is business casual or national dress. It is recommended to dress modestly while in India. It is culturally appropriate to cover your arms and legs; short (half sleeve shirts) are acceptable. Sleeveless tops are more suitable for big cities.

If you plan to visit holy places of worship during your stay, you may wish to pack socks as shoes must be removed before entering these sites. You may also wish to bring a head scarf (for women) or medium-size handkerchief (for men) for use when visiting holy places.

LANGUAGE
English is the official language of the 5th Global Forum. All presentations and posters will be in English. English is widely spoken and understood throughout New Delhi.

CURRENCY
The official currency in India is the rupee (INR, symbol ₹). Bank notes are issues in denominations of ₹1, ₹5, ₹10, ₹20, ₹50, ₹100, ₹500 and ₹2,000.

As of 26 January 2018, the exchange rate between USD and INR is $1 = ₹63.41 and the exchange rate between the Euro and INR was €1 = ₹78.82. These rates are provided for general information and will fluctuate. Websites such as Oanda can provide up-to-date currency exchange information.

Credit cards such as Visa, American Express and MasterCard are acceptable at hotels, large restaurants and shopping centers.

Currency exchange counters are available in the airport arrivals area, and a currency exchange service is provided by Taj Diplomatic Enclave Hotel. ATM machines are available at the airport, and at most banks and major shopping centers. Exchange currency only at authorized currency changers or banks, and be sure to obtain a receipt. A receipt may be required to reconvert rupees to other currencies if needed upon departure.
CHILD AND FAMILY CARE
Please contact us by email if you would like information on child and family care services, or visit the information desk at the conference.

SPECIAL NEEDS
Please contact us regarding accessibility information and any special needs or services that you may require to participate in the Global Forum.

HEALTH AND MEDICAL SERVICES
You may wish to consult a travel physician prior to departure to ensure that you have all recommended vaccinations and medications. It is also advisable to purchase travel insurance that will cover medical expenses during the period of your stay.

Emergency care is widely available in New Delhi. The nearest hospital to the conference venue is Primus Super Specialty Hospital, located 1.8 km distance (5 mins) from the Taj Diplomatic Enclave. On-call doctors are also available at all 4-star and 5-star hotels in Delhi.

WIFI AND COMMUNICATIONS
Wifi is complimentary for all guests staying at the Taj Diplomatic Enclave, and is available throughout the hotel and in the meeting rooms. Wifi will be available in the meeting rooms for delegates staying at other hotels, with a limit of one device per person. To ensure that wifi can be available to all participants, please do not login with more than one device.

You can purchase a local SIM card on your arrival in Delhi, or in major shopping areas. Airtel and Vodafone are among the top telecommunications companies in Delhi. You will need to provide a copy of the photo page of your passport, a copy of the passport page containing your Indian visa, a passport size photo, proof of your home address and where you are staying in India. Please note that activation of SIM cards may take several hours to more than a day.

FOOD AND WATER
Visitors should drink and brush teeth with water from a sealed bottle or that has been boiled. Avoid water (including ice) from the tap or from unknown sources. It is highly recommended to eat food from well-known restaurants and cafes. Food should be cooked and served hot; avoid room temperature or raw foods. Dairy products should be pasteurized.

SAFETY AND SECURITY
New Delhi is a fairly safe place to visit; however, travellers should take certain precautions.

- Avoid carrying heavy cash in crowded areas and placing wallets in rear pockets; consider carrying cash and valuables in a concealed belt pouch
- Refrain from conversations and being overly friendly with strangers who may approach you
- Visit only recommended and well-known places, and avoid going out alone
- Only open your hotel door to staff or people you know
The Indian bureaucracy is very particular about documents. It is a good idea to have photocopies, as well as scanned copies online, of all the important documents such as your passport, visa, travel insurance, and driver’s license, in case you lose any of these documents.

GETTING AROUND NEW DELHI
The organizers will be happy to assist you with ground transportation around New Delhi. Information about taxis and public transportation will be available at the registration and information desks. Uber is also available. If you wish to arrange your own transportation or use public transportation, avoid traveling alone – especially at night; avoid auto rickshaws; and request that drivers stay on main roads and not alleys or small, side roads.

ELECTRICITY
India’s voltage supply is between 220 - 250 volts. The typical outlet is a Type D 5 amp BS-546 socket. Be sure to confirm that your devices are compatible with this voltage and your adapter will work in these outlets. The Taj Diplomatic Enclave has multiple sockets fitting different types of plugs. If you are staying at another hotel, please confirm the types of sockets that will be available.

SMOKING AND ALCOHOL
All conference rooms and public areas in the venue are strict no-smoking zones. Smoking in public areas (eg. hotels, airports, restaurants) and during transportation (eg. airlines, railways, cars & coaches) is a punishable offense in India. However, airports, major hotels, and many restaurants are equipped with dedicated smoking areas. Please note that the legal drinking age in New Delhi is 25.

CLIMATE
Spring in New Delhi, which starts in mid-February and ends in late March, is one of the best seasons to visit the city. The weather is comfortable, with warm days, cool nights, and only occasional rainfalls. The average temperatures in February range from 11 -24°C (40-74°F). The temperatures can vary considerably in the day and evening, so sweaters, jackets, or others clothing layers are recommended.

TIPPING
Tipping is not mandatory in India. Gratuities may be offered at your discretion based on your satisfaction with the service provided. If you do wish to tip for a service, some general guidelines are:

- Hotel, airport and train station porters can be tipped approximately INR 50/bag.
- If a service charge is not included, guides can be tipped INR 200 and drivers approximately INR 350 per day or 10 percent of the tour where appropriate.
- In restaurants, if the service was good, you can tip between 5-10% of the bill depending on the category of the hotel, and the bill amount.
TIME ZONE
India is on India Standard Time (IST), which is 5.5 hours ahead of UTC. India does not adjust for daylight saving time.

DINING OPTIONS
There are numerous dining options with the conference venue, designated hotels, and around New Delhi. Information on dining options will be available at the information desk, and the conference organizers will be glad to assist you in identifying appropriate dining options.